HPRT

Net Configuration Tool Manual

TP80 Series

Rev:1.0
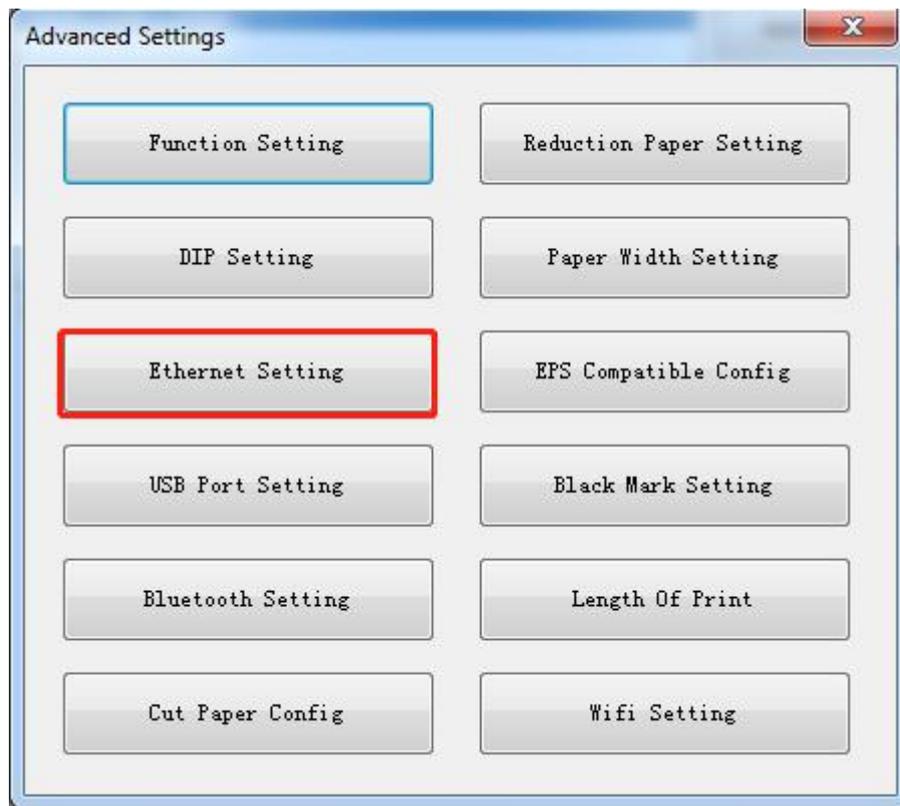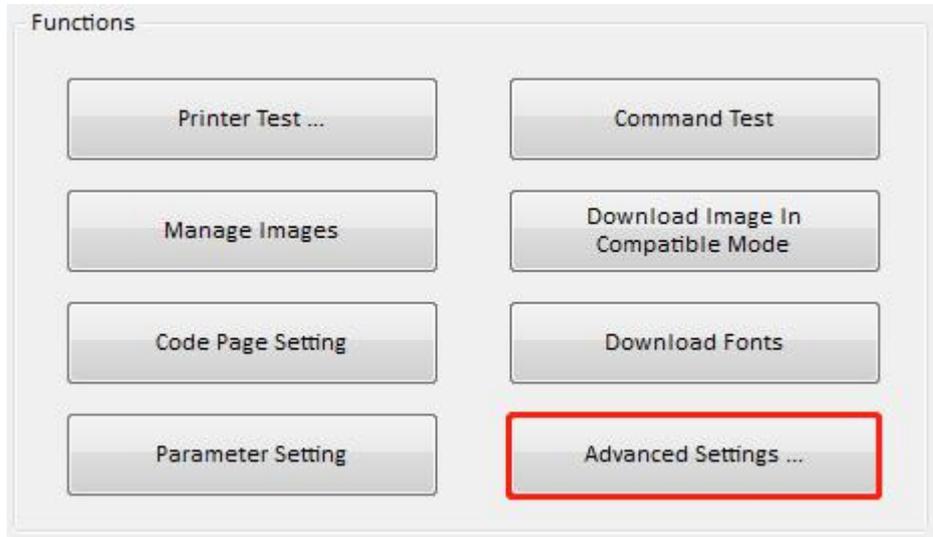
CONTENT

1. Statement

This manual content shall not be changed without permission and our company reserve the rights to make changes in it. Please contract our company, if the user needs further information about the products. Without any written permission from our company, any section of this manual is prohibited to be copied or transferred in any form.

This manual describes how to install and configure Network Tools on the HOST. Please read the following instructions carefully and follow the instructions.

This soft applies to the following operating systems:

    Microsoft Windows 10 (32 bit/64 bit)

    Microsoft Windows 8 (32 bit/64 bit)

    Microsoft Windows 7 SPI (32 bit/64 bit)

    Microsoft Windows Vista SP2 (32 bit/64 bit)

    Microsoft Windows Server 2012(64 bit)

    Microsoft Windows Server 2008 R2

    Microsoft Windows Server 2008 SP2(32 bit/64 bit)

    Microsoft Windows Server 2003 R2 SP2(32 bit/64 bit)

2. Printer Connecting

● Check the printer is switched on.

● Make sure that the printer is on the same LAN as the computer (for example, connect to the same router access point).

3. Set the IP Address for Printer

● Check the IP address of the host. Such as: 192.168.1.105

● Open the utility tool, then choose the printer model.
  (Take TP808 for example. The following figures take windows XP for example, there are some differences in your screen.)

● Click the Advanced Settings, then click the Ethernet Setting.

● Ethernet Setting

Note: This setting includes Auto assignment IP and Static IP mode, choosing one of the modes to connect).

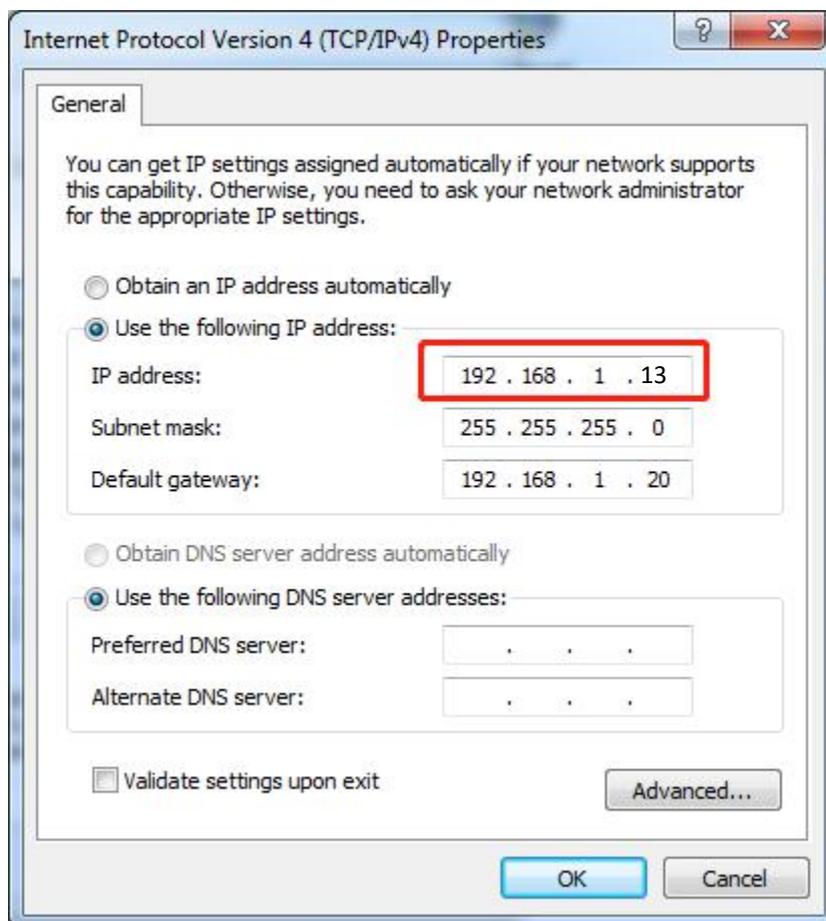Auto assignment IP: this mode automatically assigns the IP address to the printer. After setting, restart the printer.

Static IP mode: Change the printer IP address to make the IP address of the printer is the same segment as the IP address of the host.

Printer IP address： (Such as: 192.168.0.33)
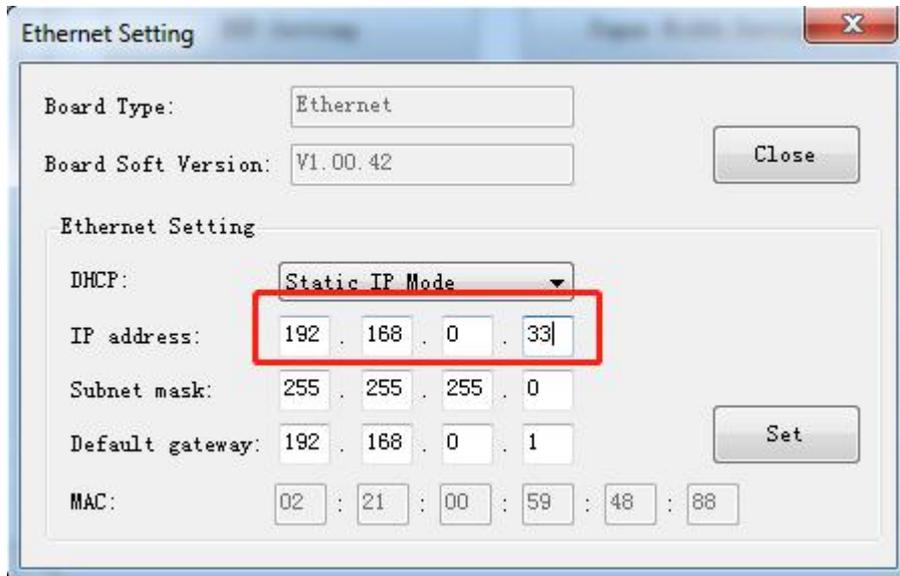
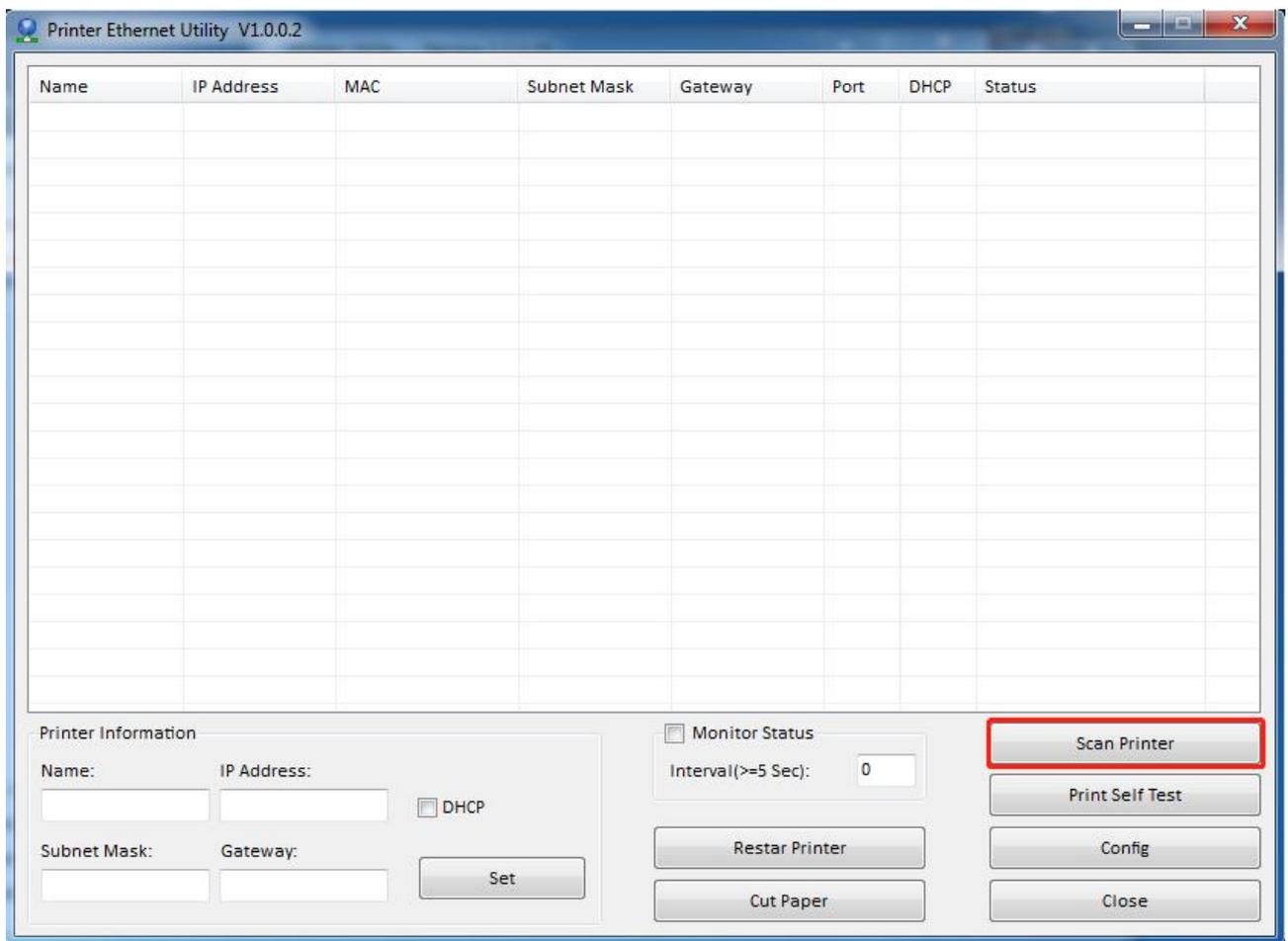Check IP address of the PC: (Such as: 192.168.1.13)

Change IP address of the printer：

# 4. Configurate the Net Tool

- Double click the "HPRTNetWorkUtilityForPOS VX.X.X.X", then double click .exe software to run it in the host.

- Open the tool, then click the "Scan the printer" to identify printers that are on the same LAN as the current host.

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● Click the printer name to see the printer information in the lower-left corner. Such as: TP808.

- Click the printer information, you can modify the print name, IP address, Subnet Mask, Gateway and dynamic or static IP (DHCP), then click "Set". Such as: 808.

Note: 1. After making changes to the port parameters, you need to restart the printer

     2. After the rescan, the printer name would be restored.

- Returns the list to view the modified information.

● Check the Status Monitoring to monitor the current status of the printer and set the monitoring interval. For example, the interval is set to 10 seconds, and the tool scans the current state of the printer every 10 seconds.
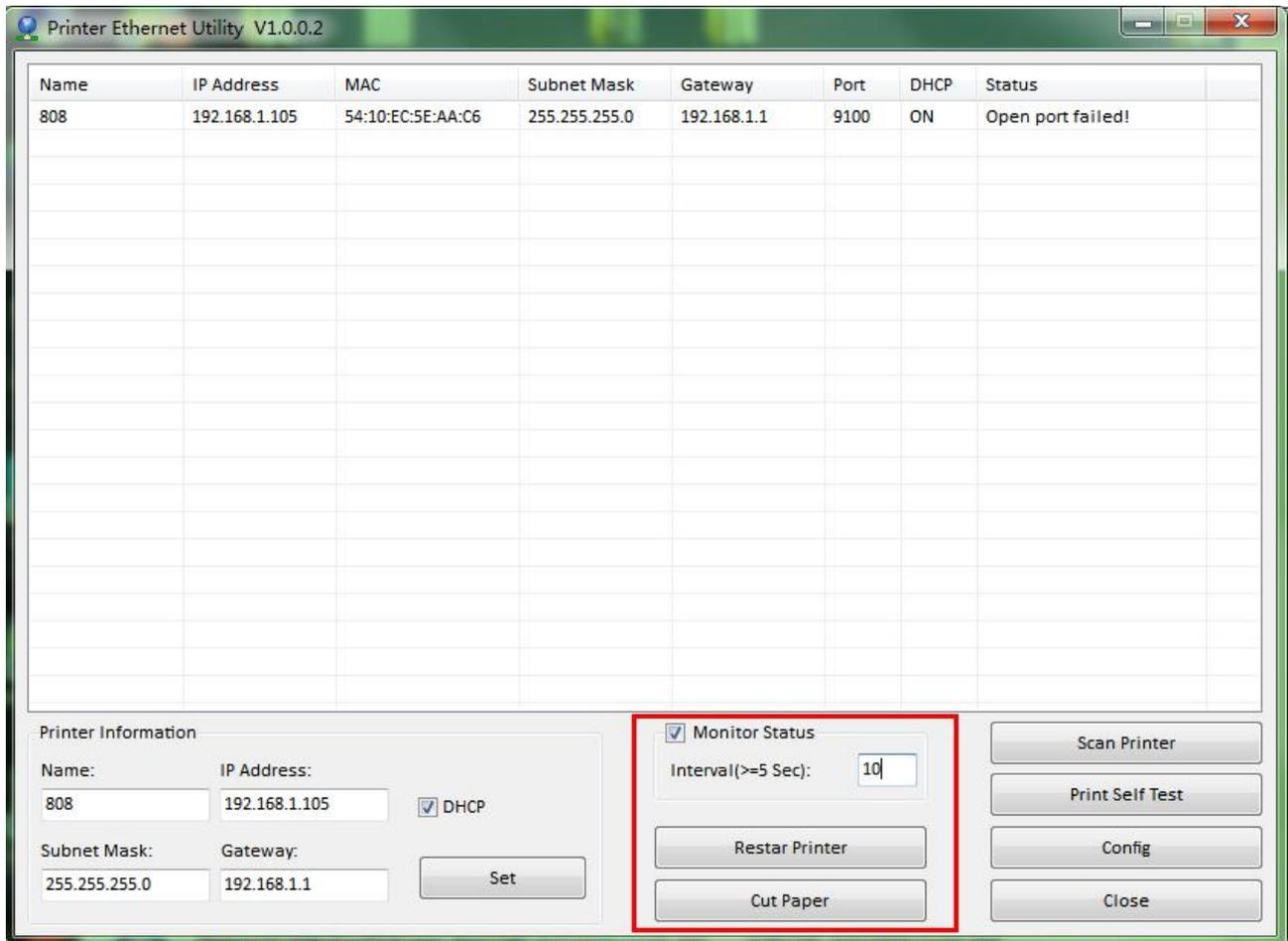
● If the printer is in an unusual state, the exception message pops up in the lower-right corner of the computer screen.

Error Message

TP808,192.168.1.105:Open port failed!
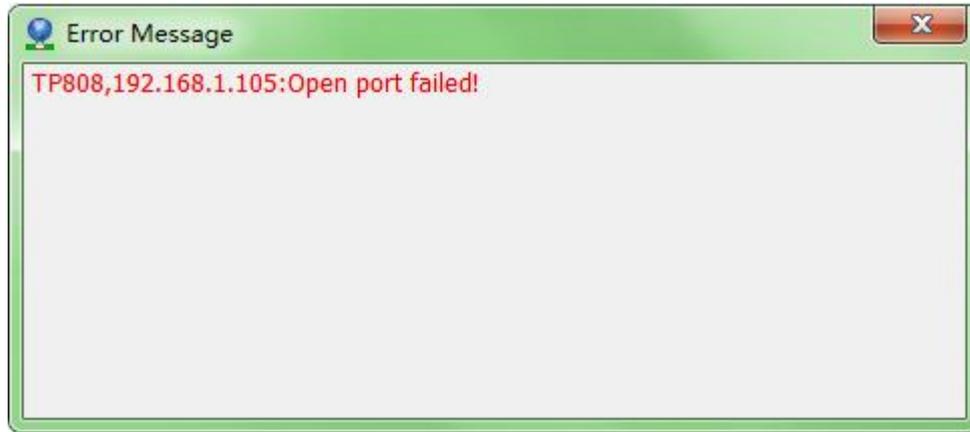
Note:

Restart Printer: This feature is only available for TP808.

Paper Cut: This feature is only available for models with cutters.